

Online check in with MSC Cruises – APP



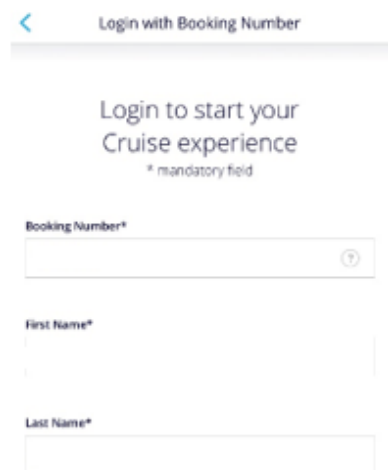
For online check-in with MSC Cruises, you need to download their app "MSC for Me" from either the App Store or Google Play.

Once you open the app, you can see the list of ships accessible through the app.

If your ship is listed, click on **Proceed to Login** as shown here.



Next, you need to enter your information.



The booking number can be found in your confirmation from MyCruise next to your name.

Note that in the "Last name" field, only your surname should be entered, while all other names should be entered in the "First name" field.

If your name includes Æ, Ø, or Å, it should be written as follows:

- Æ = AE
- Ø = OE
- Å = AA



Then click on **Log in**.



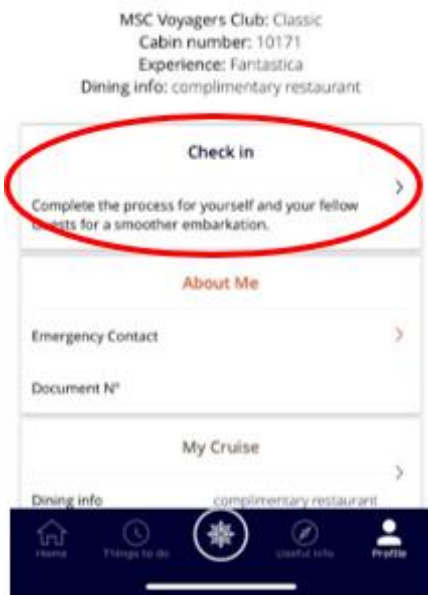
Upon completion, you will be directed to the homepage displaying all the relevant information about your trip.

To access the online check-in process, navigate to the **Profile** section as illustrated here.

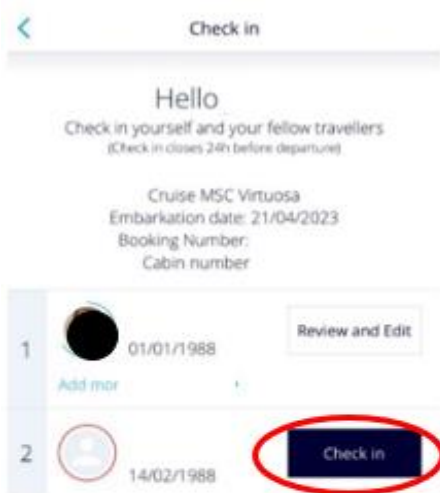


You are now on your profile page.

To proceed with the online check-in, click on **Check in** as shown here.

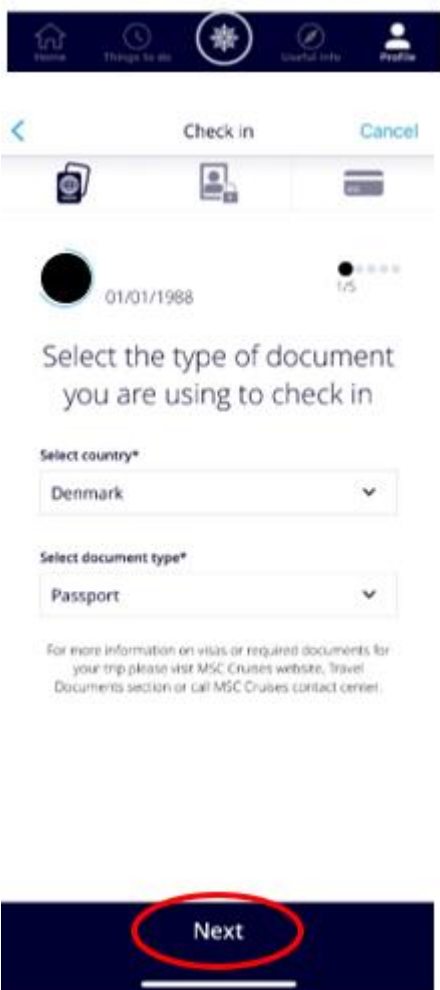


You can also view the details of your upcoming cruise on this page.



Afterwards, you will see the names of all the travelers associated with the booking number. To proceed with the check-in process, you need to click on each individual and select **Check in** to provide the necessary details.

*Once the check-in is completed, you will be directed to the **Review and Edit** section.*



Please ensure that you have the following information ready to complete the online check-in process:

Personal information – *Name, date of birth, address, and more.*

Passport information – *Passport number, country of issue, date of issue, and expiration date.*

Emergency contact name and phone number – *This should be someone who is not traveling with you, such as a family member or neighbor.*

Portrait photo – *You can take a photo with your smartphone or upload one from a file. **NOTE:** This is NOT mandatory.*

Click on **Next** to proceed with the check-in process.



You have the option to either enter all the information manually (**Insert information manually**) or scan the details, such as passport and credit card, using the scanning feature.

If you choose to enter the information manually, the process will proceed as follows.



Please fill in the fields diligently with your personal information. It is important to remember to add "+44" in front of all phone numbers – *if you have a Danish phone number*.

If the system does not allow you to proceed, please review all the points again to check if any field is left unfilled. *Usually, an unfilled field will be highlighted in red.*

Remember to read the *Privacy Policy* and check the box at the bottom before clicking **Next**.

Tick **Yes** or **No**, depending on whether you wish to receive newsletters directly from MSC or not, and whether you give permission for your data to be stored.



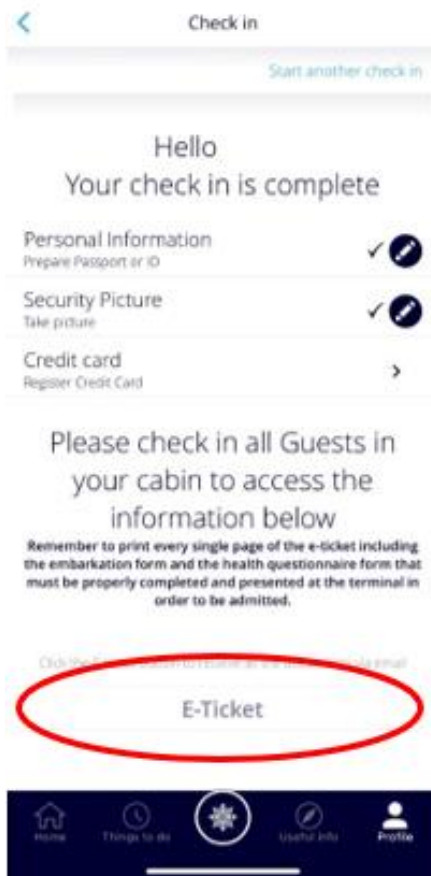
Once you have filled in your personal information, you can take a security picture and enter your credit card details. To do this, click on **Start**.

*You can take the **security picture** directly with your phone using the app.*

You have the option to skip the security photo and credit card information as they are not required. *If you choose not to provide these details, you can complete them at the port terminal prior to boarding the ship.*



If everything is filled in correctly, there will be checkmarks next to Personal Information, indicating that your online check-in is complete. *Please note that Security Picture and Credit Card details are not mandatory to fill in.*



After completing the online check-in, you will have the option to download and print your cruise tickets (E-Ticket).

To retrieve your tickets, click on **E-Ticket**, and they will be sent to your email address.

Please note that it may take a few days from the time you complete the check-in for the tickets to be ready. *(You will NOT receive a confirmation when completing the check-in).*

We hope this information has been helpful. If you have any further questions, please do not hesitate to call us at **023 8168 1605**.

Wishing you a wonderful cruise journey! 😊